

December 2023

Current Resident

«House number» «pre-direction» «street name» «post direction»
«City», «State» «Zip»

Spectrum Fiber-to-the-Home Rural Broadband Project

Charter Communications, Inc. is excited to bring its Spectrum suite of services to you as part of the Washtenaw Countywide Broadband Project. To view the interactive county map of the project area, visit dcstechnology.com/washtenawmap or scan the QR code below:



For Spectrum to proceed, we need to work within the public rights-of-way and utility easements in your community as permitted by law.

Key Points:

- There is no cost to your community for the installation of our infrastructure.
- This project will require underground or above ground construction work at various locations within your area.
- Spectrum and its contractor will restore disturbed areas by the end of our construction; the overall project is estimated to take twelve months.
- Spectrum will activate service as we go.
- When service is activated at your address, you will have access to all Spectrum services, including Spectrum Gigabit Broadband, Spectrum TV, Spectrum Voice, and Spectrum Mobile.

What you can expect:

- During this time, residents may see increased traffic and construction workers in the area.
- Locate flags or utility paint may be used to mark our work areas and existing underground facilities to protect utilities during the construction process.
- Please ensure that you /landscaping companies refrain from removing these flags; state law requires the utility flags remain in place during construction.
- Residents will see Spectrum door hangers 2-3 days prior to construction beginning in their area.
- For more information on Spectrum's project in your area, visit <https://www.spectrum.com/cp/build>.

We appreciate your cooperation as Spectrum's employees or other authorized agents work to complete their assigned tasks for the benefit of your community. Should you have questions, feel free to email DL-GL-GR-Construction-Buildteam@charter.com or call (616) 741-4655.

Sincerely,

David Sobotka

David Sobotka, Construction Manager
Regional Construction Team
Charter Communications