



July 28, 2023

Storm Update #2:

70% of Storm Customers Restored, Safety Top of Mind

Please share information in this newsletter with your constituents.

DTE crews have made significant progress restoring power since a severe storm caused damage to our service territory on Wednesday evening. We are thankful for our field crews, who have tirelessly worked and continue to work around the clock to secure downed power lines and restore power for our customers.

As always, safety is our top priority. We continue to urge customers to stay vigilant and exercise extreme caution for down wire – *always consider wires live and dangerous*. Please stay 25 feet away and do not cross caution tape.

Over 70% of Storm Outages Have Been Restored

- In total, the storm resulted in ~167,000 customer outages
- Yesterday and into this morning, we restored power to ~117,000 customers impacted by the storm.
- Our storm teams are focused on restoring power to the remaining customers as safely and quickly as possible
- Around 3,000 line workers and support staff remain in the field to support power restoration efforts today
- We recognize that other customers may have lost power after the storm and we are actively working to restore those as well

Stay Cool at a Michigan Cooling Center

As high summer temperatures sweep through the nation and our state, we want to remind customers that some local county or municipality may decide to open cooling centers to offer relief from the heat. *More information can be found below.*




Featured: CARES, Farmington Hills

[Click Here to Find a Cooling Center](#)

Cooling centers may be available for customers to provide relief from the heat. Each location's availability will be determined at the local county or municipality level. Since there may be capacity restrictions, we encourage customers to call in advance for current information and only travel if the conditions are safe.

Today's Weather Outlook

Our DTE Meteorologists have been closely monitoring another weather system anticipated to impact our service area this evening, with forecasts including damaging wind gusts and potential for flash flooding. Although this weather system could hinder restoration efforts, we remain prepared and committed to restoring power to all customers. *More information can be found below.*



Severe Thunderstorm Outlook

Marginal Risk (green) to Slight Risk (yellow) for Severe Thunderstorms

July 28, 2023
4:32 AM




Key Messages


- Numerous thunderstorms are expected late today and tonight. Scattered severe thunderstorms are possible, especially south of a Saginaw to Port Huron line.
- The greatest severe threat is expected after 4 PM today through tonight.

Actions

Be weather aware and ready to act.
Have multiple ways to receive warning information!

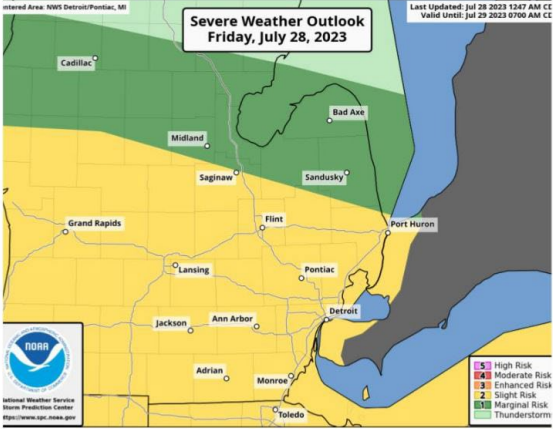
Severe Threats

-  **Tornadoes**
An isolated tornado is possible.
-  **Large Hail**
Hail one inch or greater possible.
-  **Damaging Wind**
Winds 65 MPH or greater the primary hazard.



National Oceanic and Atmospheric Administration
U.S. Department of Commerce

National Weather Service
Detroit, MI

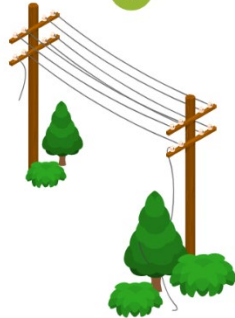


Source: National Weather Service

Please Remember to Keep Safety Top of Mind

What to do if you see a downed power line


1.



2.



3.



Look up to know what's down.

Downed lines may be on the ground, wrapped in a tree or hiding behind tall grass or weeds.

Stay a school bus-length away.

Consider all lines live and stay at least 25 feet, or a school bus-length, away from the line and anything it comes in contact with.

Report it.

Use the DTE Energy mobile app or call DTE at **800.477.4747** or contact 911 to report the downed line.

- Be careful as you head outside** – live downed wire can be covered up or out of sight after falling. Be mindful of supervising children and pets outdoors.

- **Always consider wires live and dangerous** – please remember to stay 25 feet from downed wires and anything in contact with those wires.
- **Stay away from fallen trees or branches** – they could have brought down a wire. Downed wires can look like sticks, so don't pick any up.
- **Report outages or down wires** – Call 800-477-4747, visit outage.dteenergy.com/report-outage, click below, or use the DTE Energy mobile app to report an outage.
- **DO NOT CROSS YELLOW CAUTION TAPE** – everyone should also heed the warning of yellow caution tape, indicating a downed power line in the area.
- **Never use portable generators inside a home or business** – they emit carbon monoxide, which can be deadly. Keep it outside, away from windows and doors, so fumes won't come in.

[Click Here to Report an Outage or Down Wire](#)



Step 1: Downed Power Lines

For everyone's safety, we start with securing all downed power lines.



Step 2: Essential Services

Simultaneously, we repair power lines and equipment serving critical health and safety facilities like hospitals and police stations.



Step 3: Large Groups

We repair substation equipment, which delivers power to entire communities.



Step 4: Neighborhoods

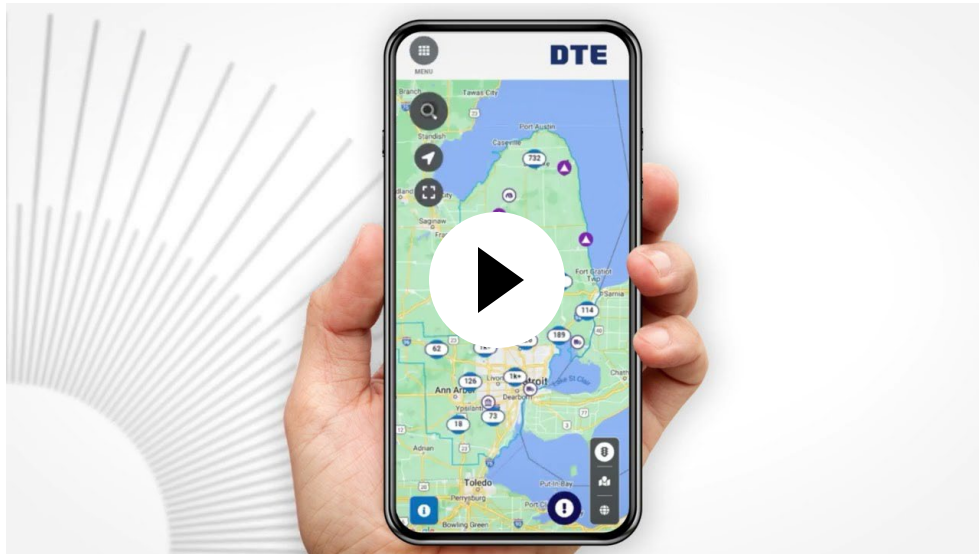
We then move on to distribution lines that serve large neighborhoods and businesses.



Step 5: Individual Homes

Then we fix the equipment that powers individual homes.

Stay Updated on the Latest Outage Information



To stay updated on the latest outage information and our enhanced outage map, visit outage.dteenergy.com or click below.

[Click Here to Visit Our Outage Center](#)

Follow DTE on social media to stay updated:

