



July 27, 2023

Storm Update #1:

## **Back-to-Back Storms Swept Through MI, Restoration in Progress**

Yesterday afternoon and late into the night, our service area was struck by two consecutive extreme weather events, with winds exceeding 65mph and heavy rainfall. This severe weather resulted in the toppling of trees and branches, leading to downed power lines and power outages. We fully understand how challenging this situation is for our customers, and we want to assure you that our team is working tirelessly to restore power as quickly and safely as possible.

As always, safety is our top priority. We urge all customers to exercise extreme caution outdoors, particularly with children and pets. Hundreds of electrical wires were brought down during the storm and may be hidden in debris in backyards or public spaces – *always consider wires live and dangerous.*

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### **Crews Are in the Field Restoring Power as Quickly and Safely as Possible**

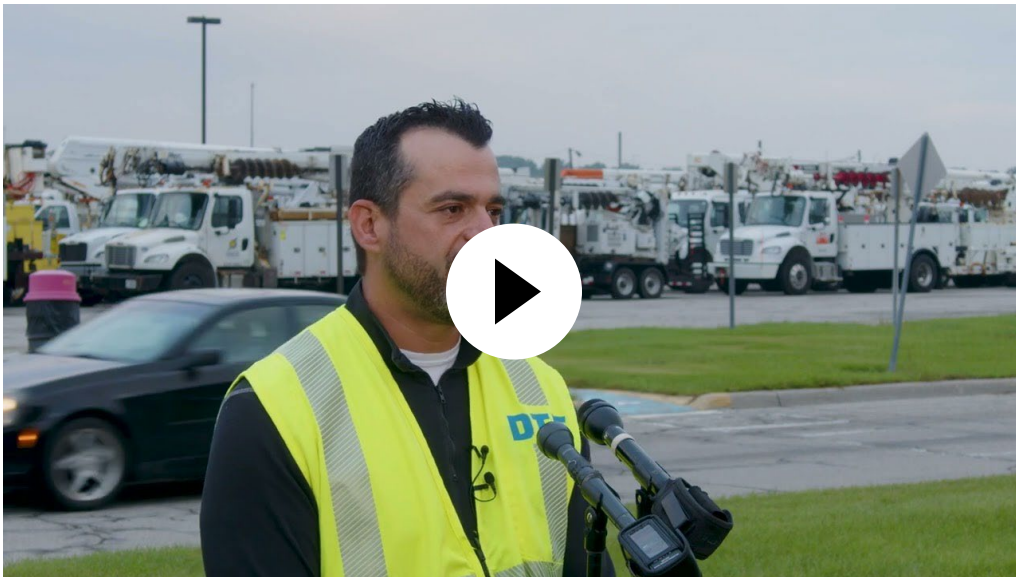
- Yesterday's back-to-back storms resulted in ~1,900 downed wires and ~165,000 customer outages.
- Our field storm response team includes more than 2,500 committed individuals, working to keep the public safe and restore power as quickly and safely as possible.
- We target to have 50% of impacted customers restored by the end of today (July 27).
- We target to have 95% of all impacted customers restored by the end of the day on Saturday (July 29).

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As high summer temperatures sweep through the nation and our state, we want to remind customers that some local counties or municipalities may decide to open cooling centers to offer relief from the heat. *More information can be found below.*

Our DTE meteorologists have been closely monitoring another weather system anticipated to impact our service area tomorrow, with forecasts including damaging wind gusts and large hail. Although this weather system could hinder restoration efforts, we remain prepared and committed to restoring power to all customers. *More information can be found below.*

### **Listen to This Morning's Press Conference with DTE VP of Distribution Operations, Joe Musallam**



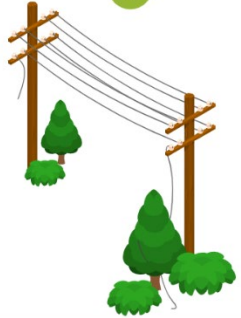
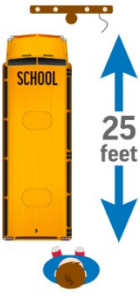

Click above or use the link here: [Joe Musallam Storm Press Conference July 27, 2023](#)

**Please share information in this newsletter with your constituents.**

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**Please Remember to Keep Safety Top of Mind**

## What to do if you see a downed power line

<p>1.</p> 	<p>2.</p> 	<p>3.</p> 
<p><b>Look up to know what's down.</b></p> <p>Downed lines may be on the ground, wrapped in a tree or hiding behind tall grass or weeds.</p>	<p><b>Stay a school bus-length away.</b></p> <p>Consider all lines live and stay at least 25 feet, or a school bus-length, away from the line and anything it comes in contact with.</p>	<p><b>Report it.</b></p> <p>Use the DTE Energy mobile app or call DTE at 800.477.4747 or contact 911 to report the downed line.</p>

- **Be careful as you head outside** – live downed wire can be covered up or out of sight after falling. Be mindful of supervising children and pets outdoors.
- **Always consider wires live and dangerous** – please remember to stay 25 feet from downed wires and anything in contact with those wires.
- **Stay away from fallen trees or branches** – they could have brought down a wire. Downed wires can look like sticks, so don't pick any up.
- **Report outages or down wires** – Call 800-477-4747, visit [outage.dteenergy.com/report-outage](https://outage.dteenergy.com/report-outage), click below, or use the DTE Energy mobile app to report an outage.
- **DO NOT CROSS YELLOW CAUTION TAPE** – everyone should also heed the warning of yellow caution tape, indicating a downed power line in the area.
- **Never use portable generators inside a home or business** – they emit carbon monoxide, which can be deadly. Keep it outside, away from windows and doors, so fumes won't come in.

[Click Here to Report an Outage or Down Wire](https://outage.dteenergy.com/report-outage)

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## Stay Cool at a Michigan Cooling Center



Featured: CARES, Farmington Hills

Cooling centers may be available for customers to provide relief from the heat. Each location's availability will be determined at the local county or municipality level. Since there may be capacity restrictions, we encourage customers to call in advance for current information and only travel if the conditions are safe.

[Click Here to Find a Cooling Center](#)

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## Tomorrow's Weather Outlook



# Thunderstorm Outlook

July 27, 2023  
2:23 AM

Slight Risk (yellow) and Marginal (Green)

## Key Messages

- Multiple rounds of thunderstorms are possible Friday through Friday night.
- This is a low confidence forecast with respect to timing of the thunderstorms at this time.

## Actions



Be weather aware and ready to act.  
Have multiple ways to receive warning information!

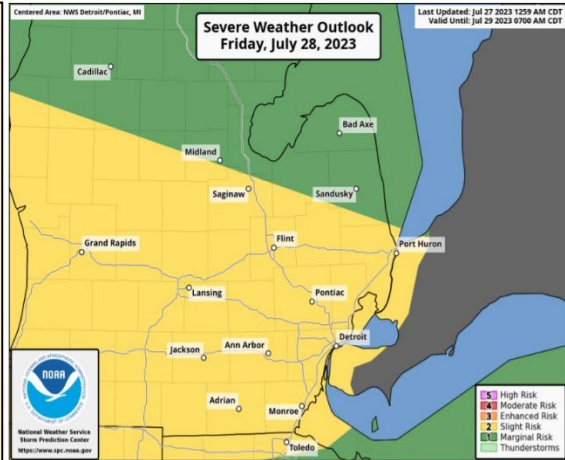
## Severe Threats



Damaging Wind Gusts



Large Hail



NWS  
National Oceanic and  
Atmospheric Administration  
U.S. Department of Commerce

National Weather Service  
Detroit, MI

Source: National Weather Service



**Step 1: Downed Power Lines**

For everyone's safety, we start with securing all downed power lines.



**Step 2: Essential Services**

Simultaneously, we repair power lines and equipment serving critical health and safety facilities like hospitals and police stations.



**Step 3: Large Groups**

We repair substation equipment, which delivers power to entire communities.



**Step 4: Neighborhoods**

We then move on to distribution lines that serve large neighborhoods and businesses.

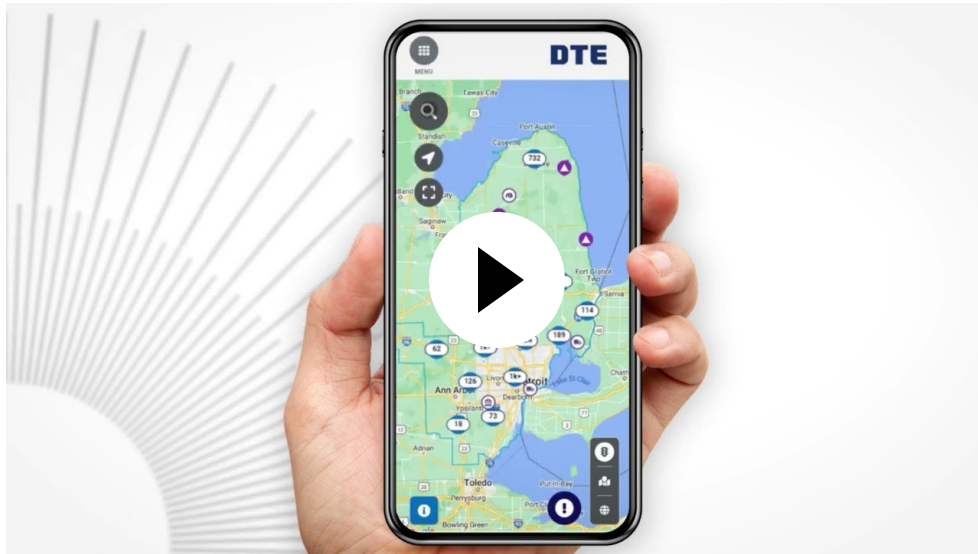


**Step 5: Individual Homes**

Then we fix the equipment that powers individual homes.

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**Stay Updated on the Latest Outage Information**



To stay updated on the latest outage information and our enhanced outage map, visit [outage.dteenergy.com](https://outage.dteenergy.com) or click below.

[Click Here to Visit Our Outage Center](#)

Follow DTE on social media to stay updated:

